

**Hi!**  
**We thank you for choosing FaithStream.**  
**Let's get started.**



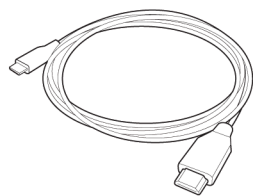
# What's in the **box**



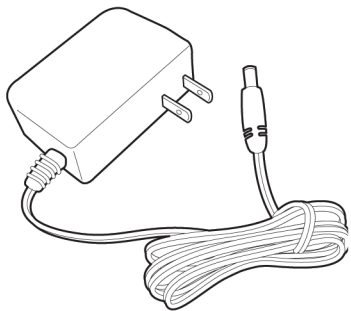
FaithStream TV box



Remote control



HDMI cable

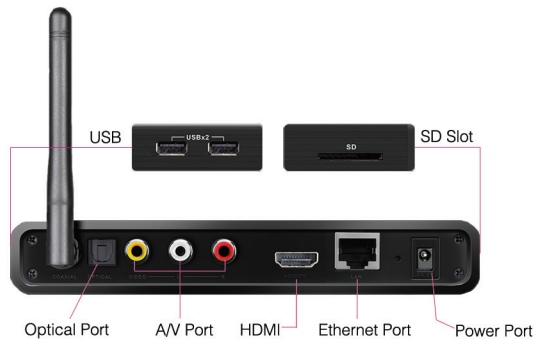


Power adapter

# Get to know your **FaithStream TV** box



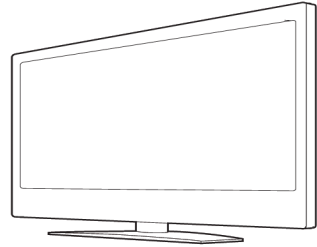
Power button & status light



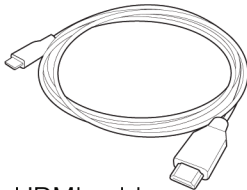
# What you **need**



FaithStream TV Box

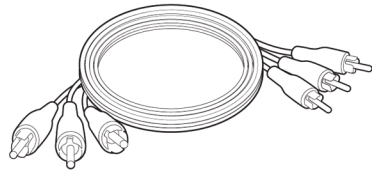


TV (HD or SD)

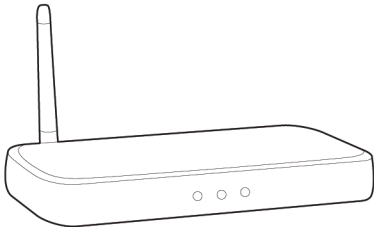


HDMI cable  
(included)

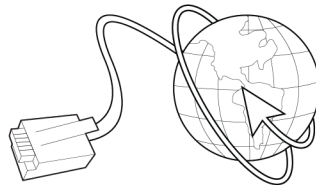
**OR**



A/V cable  
(sold separately)



Wireless router



Internet connection

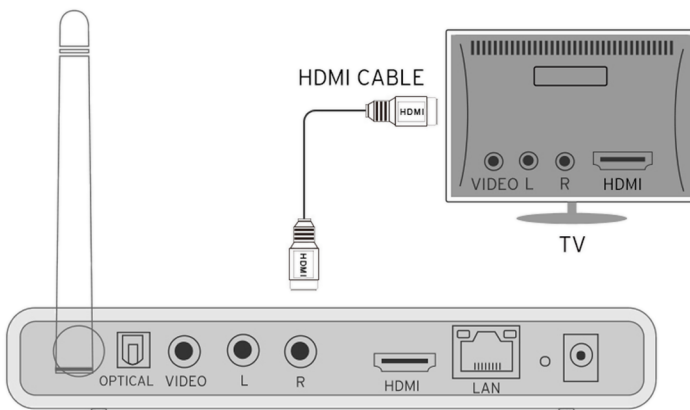
# What to do **Step 1**

We only have 4 steps! Are you ready?

## **Connect your player**

Connect your FaithStream TV box to your TV in one of two ways:

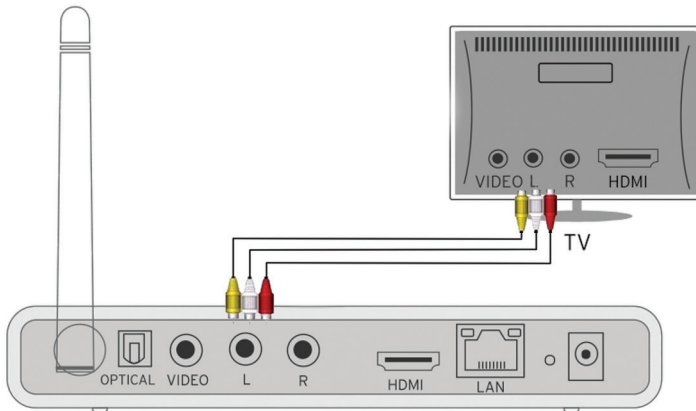
**High definition:** If you have a HDTV and want the best picture quality, use a HDMI cable that is included. To make the connection see picture below.



- Connect one end to the HDMI port on the back of the FaithStream TV Box.
- Connect the other end to a HDMI port on your TV.

## What to do **Step 1** (continued)

**Standard definition:** If you have a standard definition TV or don't have a free HDMI port on your TV, use the A/V RCA cable (sold separately) to make the connection as shown in the diagram below:



- Connect one end to the composite video and analogue audio ports on the back of your TV (look for Video IN and match the yellow/red/white ports).
- Connect the other end to the A/V port on the back of your FaithStream box.

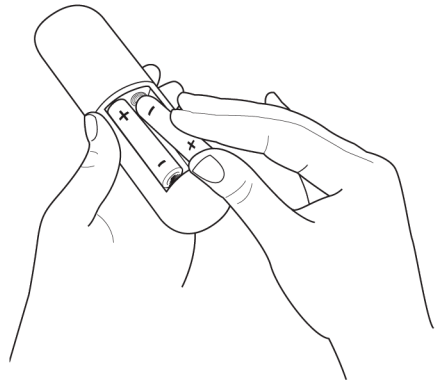
## What to do **Step 2**

### **Power up key components**

In this step, we'll make sure all systems are GO!

First, power your FaithStream remote by inserting AAA batteries:

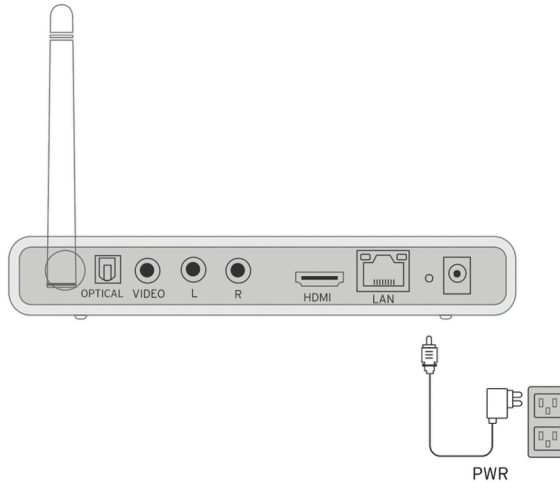
- Turn the remote control over and locate the rectangular battery cover plate on the rear of the unit.
- Slide the battery cover plate down removing the battery cover plate.
- Insert each battery negative (-) side first, pushing it into the coil and then into the compartment. Do NOT insert batteries positive (+) side first. Place the battery cover plate back over the compartment and slide it gently up until the latch snaps securely into place.



**Please note:** Always replace dead batteries with two brand-new batteries from the same manufacturer. Never use damaged batteries. Never mix different battery brands.

## What to do **Step 3**

Next, power on your FaithStream TV box by connecting it to a wall outlet using the included power adapter, like this:



Finally, power on your TV and select the source that you connected the FaithStream TV box to.

**Blank screen?** If your TV does not display any image, make sure your TV input matches the physical connection used to connect your FaithStream box. Press the Input button (also called Source) on your TV or TV remote to cycle through the various HDMI or A/V inputs available until you see an image.

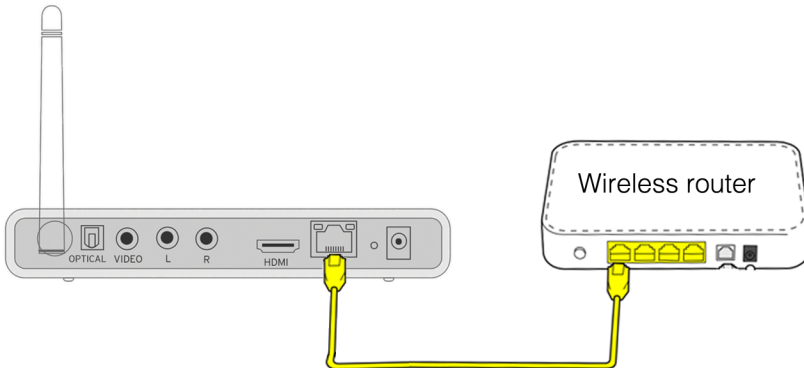


# Step 4

## Configure your network

Step 4 establishes your network connection and brings out your inner geek. You can do it!

**Wired:** Take the network cable and connect one end of the cable to the Ethernet/LAN port on the FaithStream box and the other end of the cable into your network router as shown in the diagram below. If your network router is too far to next step and connect FaithStream box via WiFi.

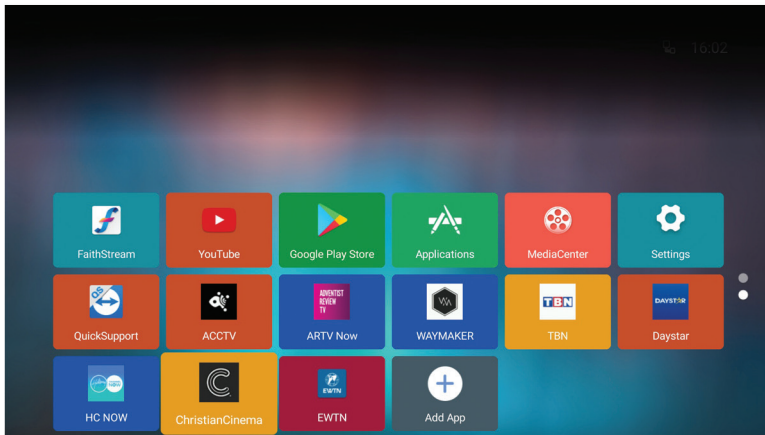


**Tip:** If you connect your FaithStream box to the network via a network cable you can choose to skip the Wireless connection in the rest of Step 4.

## Step 4 (continued)

### Configure your network

**Wireless/WiFi:** Press the Home button on the remote control. Navigate to Settings icon and press OK.

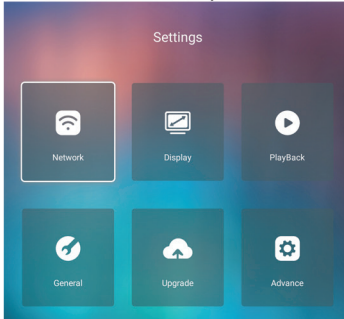


### **DOs and DON'Ts on where to place your FaithStream box:**

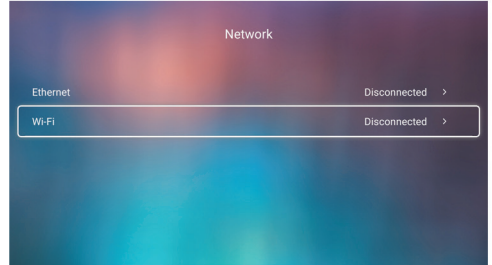
- DO place your box within range of your wireless network.
- DON'T place your box in an enclosed cabinet; it may interfere with the wireless signal.
- DON'T place anything on top of your box; it may cause the box to overheat.

## Step 4 (continued)

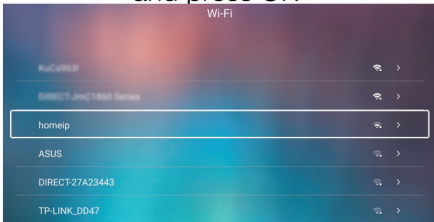
Select network press OK



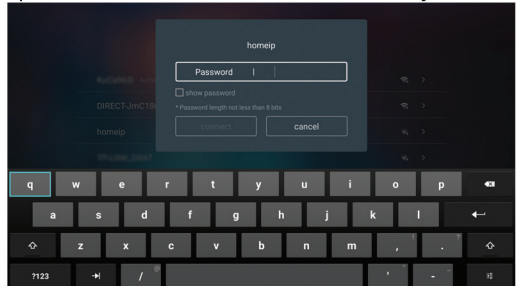
Select Wi-Fi and press OK



Select your WiFi network and press OK



Insert your WiFi password then press Enter ↵ on the onscreen keyboard



- You can find your wireless password at the bottom of your wireless router or on a fridge magnet card provided by your ISP.
- After you have finished press the Home button on the remote. Then Select FaithStream icon on the left and press OK. Enjoy watching Christian TV.

# Troubleshooting

## If you cannot see a picture on your TV:

- Make sure your TV is turned on. This tip could save you some embarrassment.
- Make sure the connectors on the cables between your FaithStream box and your TV or home theater receiver are pushed in all the way.
- Make sure the video input on your TV or home theater receiver is set to match the output (usually HDMI or composite video) used with the FaithStream box. Most TVs have an Input button on the remote control to change video inputs.
- Make sure the power cable for the FaithStream box is connected snugly to the FaithStream box on one end and to a working power source on the other end. If the FaithStream box is powered, the status light on the front of the unit will be blue.
- If you are using HDMI with a home theater receiver, make sure the HDMI cable from your FaithStream box is connected to an HDMI-in port on your receiver and the HDMI cable from an HDMI-out port on your receiver is connected to your TV.

## If you cannot connect to your wireless home network during setup:

- If you are not getting 3 or more signal-strength bars above your wireless network, adjust the location of your FaithStream box and/or wireless router. (See tips on DOs and DON'Ts regarding FaithStream box placement in Step 4.)
- Make sure there are no obstructions, like cement walls, between your FaithStream box and your wireless router.
- Make sure you select the correct wireless router on the “Choose wireless network” screen.
- Make sure you input the correct password, if your network is security-enabled (password is case sensitive).

## Troubleshooting (continued)

- If you have turned off SSID broadcasting on your wireless router, you can add your network by selecting “Add network” from the “Select wireless network” screen.
- If security is enabled on your network, temporarily disable it on your router and try connecting again.

### **If you can't hear sound:**

- Make sure the connectors on the cables between your FaithStream box and your TV or home theater receiver are pushed in all the way.
- Make sure the volume on your TV or home theater receiver is turned up and isn't on mute.
- Make sure your home theater receiver supports HDMI pass-through with audio.
- If you connected your FaithStream box to a home theater receiver, make sure your receiver is turned on.
- Make sure the input on your TV or home theater receiver matches the output (HDMI or analog audio) used with your FaithStream box

### **If the FaithStream remote control isn't functioning:**

- Point the remote directly at your FaithStream box.
- Try moving closer to your FaithStream box.
- Make sure the batteries are working and inserted correctly into the remote (see Step 2).
- Make sure the front of your FaithStream box is not obstructed.

# Know your remote



## Know your remote (continued)

### Learning function instruction for TV buttons

- Press [SET] button for 3 seconds until red LED light stays lit up. Now FaithStream remote is in learning mode. It will quit this mode automatically after 15 seconds if no button is pressed.
- Place TV remote head to head with the FaithStream remote. Keep the distance about 3cm.
- Press the grey power button on FaithStream remote (designed for TV), red LED light will flash.
- Now press the power button on TV remote. The red LED light will blink 3 times. This means that this button has been successfully stored.
- Repeat these steps to learn other available buttons on FaithStream remote.
- Press [SET] button to exit FaithStream remote learning mode.

**TIP:** You can pause live stream by pressing the Play/Pause button. Then press the same button to continue watching your shows.

Need more **HELP?**

Visit: [faithstream.tv/support](https://faithstream.tv/support)

Get the most out of your FaithStream TV.

Check out our FAQs and instruction videos.



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